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Warranties as defined below ensure that your Naturesort WPC Plank floor will perform properly for the stated warranty period when installed with proper care and maintenance under normal household use.

The manufacturer or its representative reserves the right to visit generated. The manufacturer or representative will inspect the product in dispute and may remove samples, take pictures and/ technical analysis of the original installation requested information and/or documentation may result in negation of the claim, thus it may void the warranty.

The finish of the WPC plank is warranted not to wear through under normal indoor residential use for a period normal indoor light commercial use from the date of purchase. This warranty applies to the original purchaser. The limited warranty applies to the original purchaser of the flooring and is not transferable with proof of purchase (origin purchase with date and UPC code from carton box). The original installation site and is limited to a maximum value of the original purchase price of the does not apply to products referred to "seconds", "mill trial" or "sold as is" grade products. This warranty does not cover defects caused by improper installation, inadequate subflooring or improper subflooring preparation. The limited warranty cover construction related damages.

EXCLUSION FROM THE WARRANTY COVERAGE

- 1. Problems occurring due to poor installation workmanship.
- 2. Problems occurring due to improper care and maintenance.
- 3. Indentations, scratches or damage caused by negligence, fire, water, wet mopping, sand, pebbles abuse.
- 4. Damages from abuse; such as moving appliances or furniture across the floor without any or adequate protection.
- 5. Noises including, but not limited to squeaks, popping etc.
- 6. Damages caused by footwear or footwear classified as toys, such as shoes, cleats or skates.
- 7. Damages resulting from the use of a steam cleaner.
- 8. Naturally occurring changes in color from exposure to sunlight.
- 9. Damage caused by failure to provide proper environmental conditions.
- 10. Damages resulting from or caused by improper use of maintenance, such as, but not limited to:
 - a. loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.
 - b. damage resulting from failure to follow reasonable floor care instructions.
 - c. scuffs, scratches, cuts or damage or discoloration from carpet dyes, fertilizers or other chemicals.
 - d. damage caused by burns, flooding, fires and/or other accidents.
 - e. use of mats that are labeled "non
- 11. Damages resulting or caused by water or excessive moisture, leaks, household mechanical failures.